

FAQ

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Why does the Staff Senate Monthly Meeting require authentication to join?

The Staff Senate has had a virtual component to their meetings for over the past decade. Now that attendees can join virtually from anywhere in the world, requiring authentication ensures that all of our constituents (Classified staff, non-student wage staff) are not interrupted by disingenuous parties. All Staff Senate constituents can access the monthly meeting using their non-expired Patriot Pass credentials. For more information on how to log in, see “What password do I use?” below.

Prior to requiring authentication, Staff Senate plans/planned a timeline of adoption as follows:

- December 2023 monthly meeting: Discussed in monthly Senate meeting.
- December 2023 Staff Senate Newsletter: Article/Reminder published with more information of upcoming changes and publication of this FAQ.
- January 2024 monthly meeting: No January Staff Senate monthly meeting will be held.
- January 2024 Staff Senate Newsletter: Article/Reminder published with more information of upcoming changes and publication of this FAQ.
- February 2024 monthly meeting: Reminder in monthly Senate meeting.
- February 2024 Staff Senate Newsletter: Article/Reminder published with more information of upcoming changes and publication of this FAQ.
- March 2024 monthly meeting: Staff Senate monthly meetings begin requiring authentication to join.

Who is invited to attend the Staff Senate meeting?

All members of the Mason community are encouraged to attend.

What should a participant expect when joining a webinar requiring authentication?

If you are already signed into Zoom using your Mason-licensed Zoom account, you should not see a difference.

If you are **not** already signed into your Mason-licensed Zoom account, you will be told authentication is required to join. Please see question “What password do I use?” below for more information regarding signing in or for assistance authenticating.

Sign in to join this meeting

The host requires authentication on the commercial Zoom platform to join this meeting. Please sign in with a commercial Zoom account to join.

What password do I use?

You should use the SSO (Single Sign-On) option and enter “gmu” if asked for a domain. You will be redirected to a Mason branded page where you will enter your Patriot Pass credentials and use 2FA (two-factor authentication) when required as [illustrated here](#).

What if I have trouble joining?

The fastest method of support is by calling the ITS Support Center at 703-993-8870. More information on Mason IT assistance - and avenues you may contact them - at the [ITS website](#).

Will the meeting be recorded if I miss the event?

The Staff Senate regularly hosts guests to present to the university staff, such as the University President, Dr Gregory Washington, or Chief of Staff, Ken Walsh. The portion of the monthly meeting with featured speakers is recorded and distributed both in the monthly Staff Senate newsletter and on the [Staff Senate website](#). The business portion of the meeting is not recorded and meeting minutes may be obtained by contacting staffsenate@gmu.edu.

What if I have other questions or concerns?

Please email staffsenate@gmu.edu to have your voice heard.